

Dec 9, 2021
Nippon Express Co.,Ltd.

Unauthorised Access to the I.T. System of our Singapore Subsidiary

On 14 November 2021, we discovered that certain I.T. systems located in Singapore had been accessed by an unauthorised third party. We immediately engaged external forensic experts to investigate and help remediate the incident.

We have since blocked the unauthorised access of our I.T. systems and contained the incident, and are working to identify any information that may have been affected.

We take this incident very seriously and will take all possible measures to prevent any recurrence and continuously strengthen our I.T. security and systems. We would also like to ask our customers to pay close attention to any suspicious e-mails or communications.

There is no impact on our I.T. systems in any other countries or regions, and our business operations remain unaffected.

We are committed to full transparency and have promptly notified the Personal Data Protection Commission in Singapore and other relevant authorities.

We deeply apologise for any concern and inconvenience caused by this incident and will provide updates as we finalise our investigation.

◇For general inquiries regarding this matter, please contact
(Personal Information Protection)

E-mail: ne-sg-enquiries@nipponexpress.com

(Media Inquiries)

E-mail: NIPPONEXPRESS@brunswickgroup.com