# Customer Service Feedback Form

Thank you for visiting Nippon Express Canada Limited! We value all of our customers and strive to meet everyone's needs.

Please tell us the date and location of your visit.

Date: Location:

1. Were you satisfied with the customer service we provided you?

|  |  |  |
| --- | --- | --- |
| ☐ Yes | ☐ No | ☐ Somewhat |

If no, please provide details:

2. Was our customer service provided to you in an accessible manner?

|  |  |  |
| --- | --- | --- |
| ☐ Yes | ☐ No | ☐ Somewhat |

If no please provide details.

3. Did you encounter any barriers when accessing our services?

|  |  |  |
| --- | --- | --- |
| ☐ Yes | ☐ No | ☐ Somewhat |

If yes please provide details.

4. What could we have done better?

Any other comments, suggestions?

Contact Information (optional)

Name.

Phone Number.

Email.

Thank-you,

Management of Nippon Express Canada