



# NX Hong Kong



## Moving to Japan Q & A

**Q : How do I if I can use NX's removal service to Japan?**

**A :** Japanese has stayed in Hong Kong for half year or above, Hong Kong residents with visa of 1 year or above are welcomed to use our removal service.  
Daily items except restricted item are mostly good for transporting.

**Q : How much does it cost for house inspection service ?**

**A :** Our inspection service is free of charge.

Additional fee will be charged for remoted area (e. g Transportation fee)

**Q : I have only a few luggage, can I use packing service directly without inspection?**

**A :** Packing service can only be used after inspection and quotation has been finished due to company policy.

**Q : Can I ship food to Japan ?**

**A :** Animal and plants examination is strict in Japan, we do not recommend you ship any food with meat and raw plant ingredient (e. g. pepper herbs, nuts)

**Q : My family and I will leave Hong Kong before packing day, can we find an agent to supervise the work on the moving day ?**

**A :** All documents need to be signed by the shipper, we will not accept applications and relocations without the shipper's presence.

**Q : Can I ship medicine to Japan ?**

**A :** Drug import control is extremely strict in Japan. We recommend guests keep their medicine in hand carry luggage with doctor's certificate prepared if necessary.

**Q : Can I ship pet ashes ?**

**A :** Yes, pet ashes can be shipped with properly packaged.

Please click " Moving Application " to fill in the information, we will contact you after receiving it↓↓↓



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