

## Customer Service Feedback Form

---

Thank you for visiting Nippon Express Canada Limited! We value all of our customers and strive to meet everyone's needs.

Please tell us the date and location of your visit.

Date: \_\_\_\_\_ Location: \_\_\_\_\_

1. Were you satisfied with the customer service we provided you?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
------------------------------	-----------------------------	-----------------------------------

If no, please provide details:

---

---

---

2. Was our customer service provided to you in an accessible manner?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
------------------------------	-----------------------------	-----------------------------------

If no please provide details.

---

---

---

3. Did you encounter any barriers when accessing our services?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
------------------------------	-----------------------------	-----------------------------------

If yes please provide details.

---

---

---

4. What could we have done better?

---

---

---

---

Any other comments, suggestions?

---

---

---

---

---

Contact Information (optional)

Name.

Phone Number.

Email.

Thank-you,

Management of Nippon Express Canada